Class Definitions

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This user guide explains the purpose of different classes available in Enov8 Platform

Terminology	Definition
Organisation	**Organisation can be referred to as an entity such as a company, an institution, or an association**
Business Unit	Division or Department within an organisation which has a specialized function.
Business Processes	Collection of business tasks to deliver a process. For example: Loan Approval Process.
Business Team	Each Business Unit consists of different teams within the unit to perform various functions
Release	A portfolio of IT projects. Enterprise releases are a collection of collaborating IT projects working across the software lifecycle to deliver common change e.g. a Quarterly Release.
Project	A Project is a planned set of changes to one or more systems for a particular objective to be achieved. Note: Projects may often get bundled together under Enterprise Release (portfolio).
Booking	A method used to reserve System Instances for Testing. Note: In addition to System Instances, the Enov8 booking form also allows you to book by Environment or Component.
Env Events	An environment activity that needs to be tracked for example code deployment or outage. Events are tracked via your environment calendars.
Implementation Plan	Set of Activities which need to be performed and tracked for successful deployment of code into production.
LeanSR	Request (ticket) raised by the user to a team to perform certain activity or report an issue. Common Service Requests are Change & Incident Requests.
System	The given name of Application / Platform. For Example “GDW (Group Data Warehouse)”.
Environment	Logical group (or lane) of System Instances. For example: Environment Named “ENV_SIT1” contains GDW SIT + CRM SIT + SALES SIT.
System Instance	A real / physical (deployed) representation of a System. Examples: GDW Production (my production instance), GDW UAT (my acceptance test instance) & GDW SIT (my system integration instance).
System Component	Physical/Virtual Components of a System Instance for e.g. servers, databases etc which are used by System Instance
System Interface	Connection between two system instances. Typically used for messages passing. For example: CRM SIT1 interfaces with SALES SIT1 via MQSeries BUS01
Tag	Key Value Pair attached to a CMDB Resource like System, System Instance, Environment or System Component
Runsheet	A set of tasks/procedures to get the job done. For example: Update my CRM Database in UAT. Note: Runsheets are also called “Standard Operating Procedures”.
Task	Action that need to be performed as part of a runsheet. Tasks can be manual or automated. Enov8 also has the notion of approval tasks & notification tasks.